



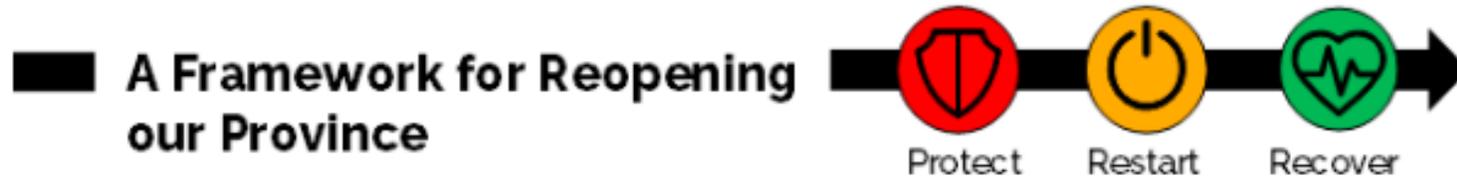
Reopening Plan for COVID-19

Our Response to the COVID-19 Pandemic



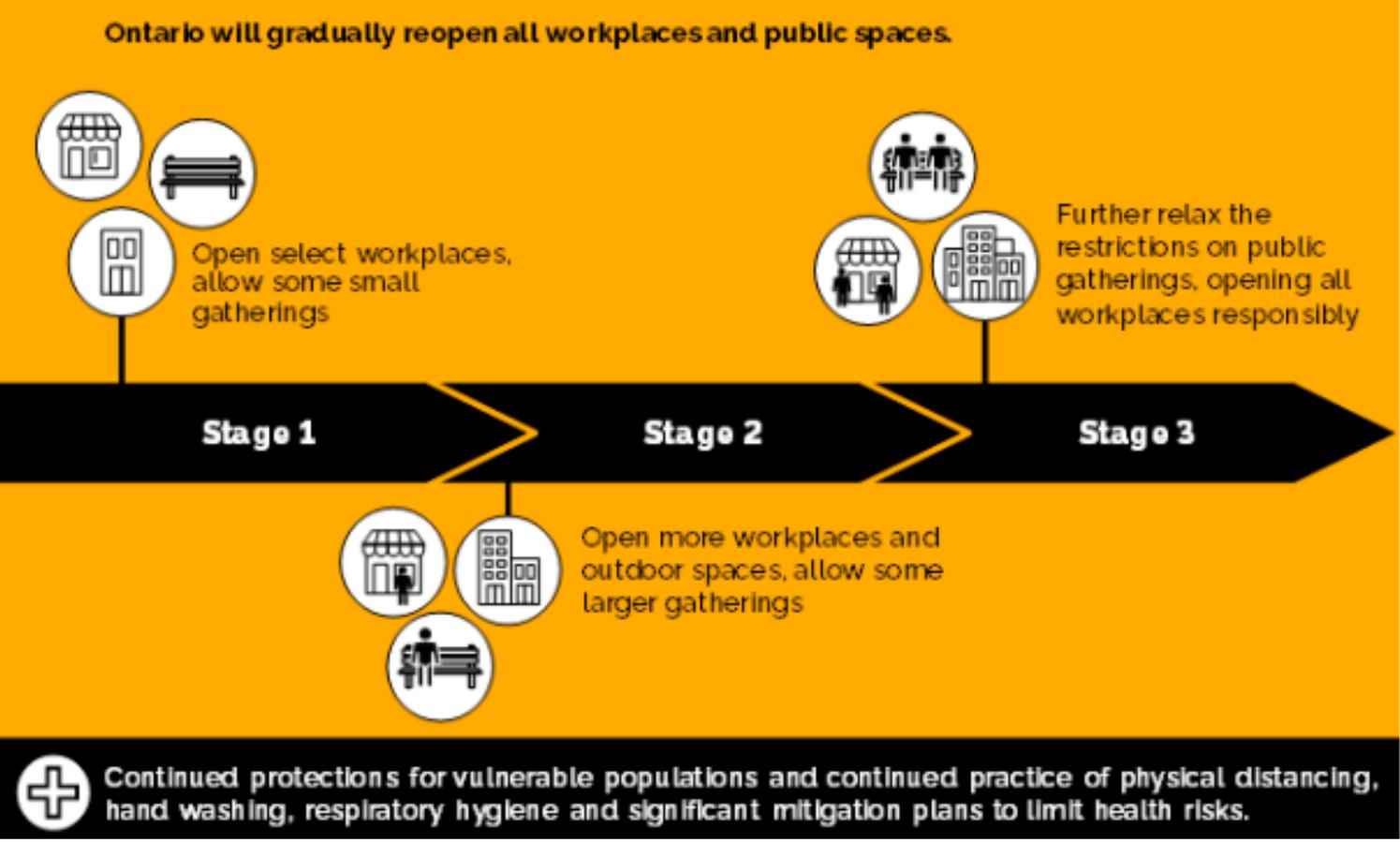
- Since the Emergency Declaration on March 18, 2020, the Town of Aylmer has created a three phase recovery plan for operations that closely align with the Province. Safety is paramount throughout this process.
- Staff have been adapting to changing demands, providing essential services with minimal disruption throughout the emergency period.
- The intent of the municipal recovery plan is to provide a road map for resuming full operations as the pandemic eases.

Provincial Framework for Reopening



- The Province of Ontario identified three phases of response to the COVID-19 Emergency: Protect, Restart and Recover.
- While in the Protect Phase, the Town of Aylmer continued to deliver critical services to its residents.

Provincial reopening
was announced
April 27, 2020



Proud Heritage. Bright Future.



Our Framework for Reopening



- Using the framework established by the Province, the Town of Aylmer has outlined a three-phase recovery plan for our operations. Our reopening framework will align with the Province's directives and will ensure that the safety of our staff and community remain paramount.
- The impetus to progress from one phase into the next will be based on the data provided regarding active cases and virus spread. As we are relying on data and testing, no timelines can be assigned to the phases.
- Similar to the Province, the Town's plan for organizational recovery is flexible and adaptable.

Recovery Considerations



The Town needs to consider the following before instituting each graduated phase:

- Need to adhere to Provincial Orders (e.g. limits on gathers)
- Need to coordinate with public and private partners
- Risk tolerance
- Need to ensure adequate staffing and safety resources
- Need to ensure safety protocols are in place

How, Not When

Moving forward, our focus will be on **HOW** we do business including:

- How to bring our staff back into the workplace safely
- How the public will access our facilities and interact with our staff



To ensure the safety of our staff and community as we move toward recovery, we are investigating solutions to make our facilities and services safer including:

- Enhanced cleaning standards/procedures
- Staggered hours of operation or alternate work schedules
- Distancing aids for physical work locations, meeting rooms, and customer service counters
- Enhanced IT systems to support remote workers and support online services



Three Phase Reopening Plan

Phase I

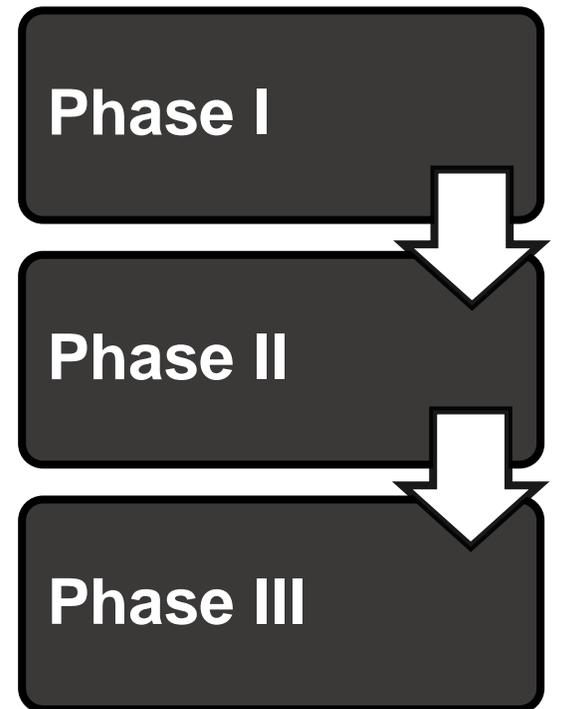
Most facilities and public areas remain closed.

Phase II

Facilities and public areas will be opened gradually. Non-essential services will resume as required.

Phase III

All facilities and public areas will be open. Non-essential operations will resume.



Phase I



- Municipal areas open include general park areas for walk-through purposes and trails.
- Municipal areas closed include play equipment, outdoor pool, splash pads, skate parks, courts, washroom facilities, sports fields, pavilions, arenas, community halls.
- At this stage, municipal facilities will be closed.
- The municipal office will have limited staff. The office will be closed to the public. Meetings will remain virtual.

Phase II



- Municipal areas open include those listed in Phase I, pavilions, some sports fields, and courts.
- Municipal areas closed include play equipment, outdoor pool, splash pads, skate park.
- At this stage, some municipal facilities and services will begin to open on an as-needed basis.
- The municipal office will be open but physical distancing measures will be in place and staffing will be staggered. Public will be able to access the office by appointment only.
- Meetings will remain virtual.

Phase III



- At this stage, most municipal facilities and park amenities will reopen to the public. We will take a scaled approach to the reopening.
- Municipal areas to remain closed will be determined based on need and timing.
- The municipal office will open to the public with appropriate screening processes in place prior to entering the building and physical distancing measures in place inside the office.
- Meetings may remain virtual or a hybrid of in-person and virtual.

Moving Forward

- The Town's plan is not defined, nor is it prescriptive that it will be strictly adhered to. There may be some services identified that are best suited in a different phase than referenced in this presentation.
- Staff, along with the Emergency Control Group, will monitor the situation and make adjustments as necessary and in step with Provincial Orders.
- Both council and the public will be kept apprised as recovery efforts progress. Updates will be posted as available on the Town's website at www.aylmer.ca.



Continued Cooperation

- The Town of Aylmer remains in communication with upper tiers of government regarding public health directives, economic aid and the COVID-19 pandemic.
- As information becomes available (relief programs, economic aid programs, etc.), Town staff will share resources with the community.



Questions?



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