

Aylmer Water Operations – Operational Plan

2.0 Quality management system (QMS) policy

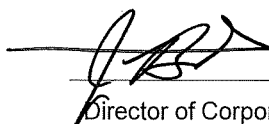
As the operating authority for the Town of Aylmer's drinking water system, the **Aylmer Water Operations department** is committed to:

- provide **safe drinking water** to consumers,
- **comply with legislation and regulations**, and
- maintain and **continually improve** the QMS.

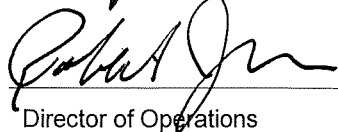
Signed this 25 th day of November, 2021 at Aylmer, Ontario.



Chief Administrative Officer



Director of Corporate Services / Clerk



Director of Operations



Manager of Water Operations

These **policy commitments are communicated** to staff and made available to the public through our website.

3.0 Commitment and endorsement

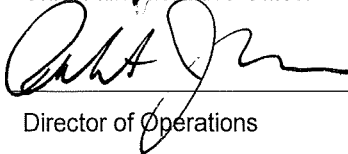
As decision-makers for the drinking water systems and representatives of **top management**, we are committed to:

- a) ensuring that **an effective QMS** is in place that meets the requirements of the **DWQMS**,
- b) ensuring that the operating authority is **aware of all applicable legislative and regulatory requirements**,
- c) **communicating the QMS** according to the procedure for communications, and
- d) determining, obtaining, or **providing the resources needed** to maintain and **continually improve** the QMS.

Signed this 25 th day of November, 2021 at Aylmer, Ontario.



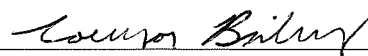
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Endorsement by the Owner is obtained through **council resolution** with each new council.

This page's signatures are **updated within six months of changes** to top management.