

Aylmer Water Operations – Operational Plan

2.0 Quality management system (QMS) policy

As the operating authority for the Town of Aylmer's drinking water system, the *Aylmer Water Operations department* is committed to:

- provide **safe drinking water** to consumers,
- **comply with legislation and regulations**, and
- **maintain and continually improve** the QMS.

DocuSigned by:

Andy Grozelle
02D828E1A62F43D...

Chief Administrative Officer

Andy Grozelle
Director of Operations

Signed this 10th day of May, 2024 at Aylmer, Ontario.

Oliver Jozanich
Director of Corporate Services / Clerk

Louis Bily
Manager of Water Operations

These **policy commitments are communicated** to staff and made available to the public through our website.

3.0 Commitment and endorsement

As decision-makers for the drinking water systems and representatives of **top management**, we are committed to:

- ensuring that **an effective QMS** is in place that meets the requirements of the **DWQMS**,
- ensuring that the operating authority is **aware of all applicable legislative and regulatory requirements**,
- communicating the QMS** according to the procedure for communications, and
- determining, obtaining, or **providing the resources needed** to maintain and **continually improve** the QMS.

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